

# 2014 Mings Success

# **ANNUAL REPORT**

Dear Friends,

It is our pleasure to bring you this Annual Report, which details the many exciting things that Wings accomplished during the past year. As you will see inside this report, 2014 brought us considerable new growth, including 623 clients served – an all-time high.

Here are just a few of 2014's highlights – please look inside this report for many more!

- Wings developed a new Strategic Plan, which will guide our growth from 2015 to 2017.
- We held our first Fashion Forward Show at Immaculata University, which proved to be a great success.
- Wings joined Chester County's new *Financial Stability Partnership*, a public-private partnership focused on ending poverty and homelessness in our county.
- We created a new "Young Wings" group to give our Millenial-age supporters a voice in our work and the tools to help us fulfill our mission.
- Our new Kennett Square location took shape, thanks to the hard work of numerous volunteers and supporters. This new location opened for clients in January 2015.

In 2015, we have much to look forward to. Our new Strategic Plan will provide a road map: to thoughtfully provide expanded support for Wings clients when they visit our sites, as well as after they leave. We are committed to giving our clients the support and confidence they need to succeed as they strive for employment and financial self-sufficiency.

Our strong financial health positions us well for growth in the years to come, and we cannot thank our supporters enough for all they do to support our mission with their donations of time, clothing, and funds. Your support helps us to keep costs low and sustain the change we are making in our community. On behalf of our Board, our staff, our volunteers, and our clients, we thank you!

LeeAnn Riloff, CFRE Executive Director

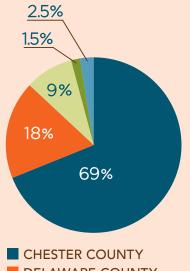


Mary Pat Knauss
Board President



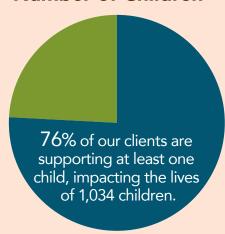
# **Client Statistics**

## **Counties of Residence**

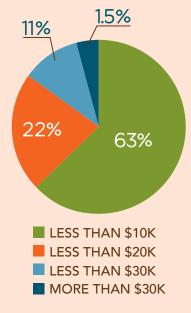


- DELAWARE COUNTY
  - MONTGOMERY COUNTY
- NEW CASTLE COUNTY
- PHILADELPHIA COUNTY

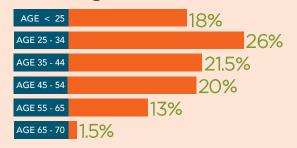
## **Number of Children**



## **Client Income**

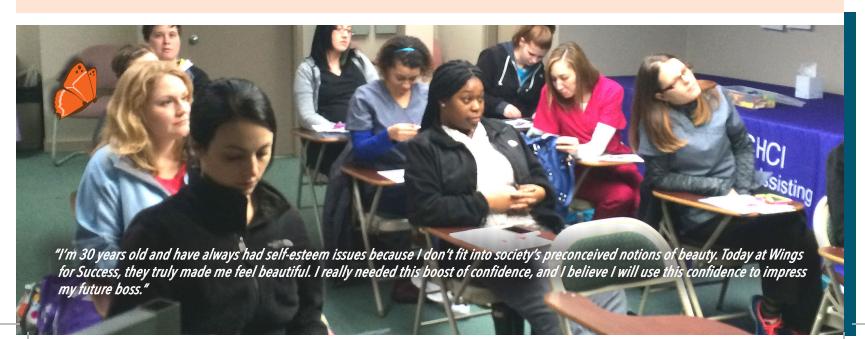


# **Client Age**



# **Client Race**

BLACK		48%
WHITE		41%
HISPANIC	6%	
OTHER	5%	



# Wings for Success Mission and Vision

# Our mission is to empower women in need to pursue employment and economic security through apparel, advice, and advocacy.

Some Wings clients are survivors of homelessness, addiction, or domestic abuse. Some are returning to the workforce after many years of joblessness, while others are seeking their first job. Nearly all live in poverty and are working to build self-esteem and self-sufficiency. Wings' goal is to help these women on their journey by providing free professional clothing, knowledgeable and compassionate support, and the skills they will need to be successful in interviews and in the workplace.

Our vision is a future in which all individuals and families have the courage, confidence, and opportunity to live happy, healthy, and economically secure lives.

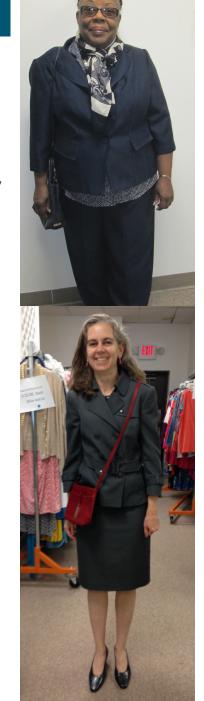
# **Our Core Values**

# Wings was founded on these beliefs:

- That all women have the ability to be successful in the workplace.
- That a person's image affects how she is perceived by interviewers and on the job.
- That self-esteem is critical to the health, well-being, and success of women.
- That every person deserves to be treated with dignity, compassion, and respect.
- That economic security, health, and education are fundamental human rights.

# **Volunteerism**

Volunteers are an integral part of our success. A committed group of some 80 volunteers contributed more than 8,400 hours of service in 2014 to make our work possible. Wings volunteers directly assist clients at dressing appointments, provide educational workshops to clients, manage clothing donation intake and organize our inventory, and help with everything from special events to marketing to administrative tasks. In addition, numerous volunteer groups provide meaningful support through United Way and other Days of Service initiatives.



# **2014 Accomplishments**

- Wings assisted 623 clients at clothing appointments, providing them with free work-appropriate clothing for interviews and new jobs, as well as support and confidence.
- Wings conducted 16 educational workshops attended by 92 women, on topics such as interviewing skills, appropriate workplace attire, and "wearing the right attitude" on the job.
- Our clients reported 97% satisfaction with the services they received at Wings, and 97% reported an increase in confidence by the end of their appointment.
- Six months after their Wings appointment, 57% of our clients had moved forward in their journey toward employment and self-sufficiency. An additional 22% had a new job when they first came to Wings, and had retained employment six months later.

# Thanks to all of our Supporters



## 2014 Donors Over \$250

#### \$10,000+

BNY Mellon Charitable Foundation The Connelly Foundation Brook J. Lenfest Foundation The Philadelphia Foundation

#### \$5,000 - \$9,999

Balance Hair Spa Robert and Joan Dircks Foundation Genuardi Family Foundation McLean Contributionship Jane Mullany W.W. Smith Charitable Trust Springbank Foundation Whitford Charitable Fund

#### \$2,000-\$4,999

The 1675 Foundation Beneficial Foundation Boeing Community Employees Fund Brandywine Health Foundation Chester County Fund for Women and Girls Dansko Foundation **Endo Pharmaceuticals** Fox & Roach Charities Stewart Huston Charitable Trust Mary Pat Knauss Robert E. Lamb Foundation Laura J. Niles Foundation Phoenixville Community Health Foundation

#### \$1,000-\$1,999

Shortlidge Charitable Trust

QVC, Inc.

The 1830 Foundation Jacqueline Cody Downing **GBH** Foundation Kelly Gladfelter **Beverly Hattersley** MacElree Harvey Nancy McLelland Newcomers Club of Central Chester County Old Security Trust Siemens Caring Hands Foundation West Pharmaceuticals/H.O. West Foundation Martha Kirby and Carlos Yuste

#### \$500-\$999

Bonnie and Jeffrey Blank Countryside Consulting, Inc. Davey Tree Service Company Nancy Dore Susan Drexler Joseph and Lorrie Fabrizio

#### \$500-\$999 continued...

Eileen Fisher, Inc.

Barbara Gerth

Hankin Foundation Karen Hanson MaryAnn Hawrylak Karen Jones J.P. Morgan Chase Foundation Kennett Run Charities Kingstree Group Megan Knauss Brenda and John Kramer Paoli-Malvern-Berwyn Rotary Charitable Fund Rainer & Company Connie Rose Mary Ann Rossi April and Matthew Tucker Unitarian Congregation of West Chester **Bob Williams** 

\$250-499 Arthur Hall Insurance Elizabeth and Tom Belmont Capacity for Change Dana Carosella Chester County Paralegal Association Maureen Decker Cope-Wardell-Ammon Associates Delaware County Chapter of **PAHCOM** Chiara Scotto DiMarco Rebecca Lauginger Dunkin John and Julie Elicker Sandi Gorman Donna Hare Joanne Hone Jane Ann Hornberger Vasilios and Stephanie Kalogredis Chad Kennedy Debra Kryzwicki Carol Larkin Valerie and John Maxwell McElwee & Quinn, LLC Sandy McKenna Michael and Patricia Neeb Nordstrom Penn Liberty Bank

Catherine Voit, Esq.

# **2014 Financials**

## **SOURCE OF INCOME**

FOUNDATION GRANTS	\$85,496
PA WORKWEAR CONTRACT	\$32,795
MONETARY DONATIONS	\$81,111
FUNDRAISING	\$28,635
OTHER	\$16,295
TOTAL	\$244,332

# **EXPENSES**

PROGRAM	\$132,809
FUNDRAISING	\$35,473
ADMINISTRATIVE	\$70,078
TOTAL	\$238,360
2014 SURPLUS	\$5,972

## **CURRENT ASSETS**

CASH AND CASH EQUIVALENTS	\$190,098
FIXED ASSETS	\$1,362
SECURITY DEPOSIT	\$5,455
TOTAL ASSETS	\$196,915

#### LIABILITIES AND EQUITY

PAYROLL TAX LIABILITY	\$3,574
TOTAL CURRENT LIABILITIES	\$3,574
UNRESTRICTED NET ASSETS	\$188,300
TOTAL LIABILITIES & NET ASSETS	\$191,874









#### In-Kind Gifts 2014

American Association of University Women

Balance Hair Salon

Banana Republic/The Gap

Calico Corners

Calista Grand Salon

Mary Chan

Chantilly Blue Boutique

Chester County Art Association

Chester County Women's Journal

Daniel Chui

Commissioner Kathi Cozzone

Cynthia Cucchi, Mary Kay Consultant

Dansko

Delaware School and Office Furniture

Downingtown United Methodist Church

DuPont Volunteers

Eileen McVety

Gingy's Boutique

Great Valley Women's Human

Resources Group

Donna Hare

Head to Toe Uniforms

Donna Holloway, Mary Kay Consultant

Immaculata University

Kennett Area Consolidated High

**School Volunteers** 

Kennett Square Golf Club

Jean Kirkaldie

Brenda Kramer

Longwood Rotary Volunteers

Macy's

Jane Mullany

Newcomers Club of Central Chester County

Penn Liberty Bank

Prudential Fox Volunteers Pulse

Beauty Academy

Republican Women of Chester County

Suann Ritter

Sally Rumer

RPS, Inc.

Shinn's Paint Store

Stone Barn Design Studio

Tish Boutique

Vanguard Volunteers

Wegman's

West Pharmaceuticals

Willowdale Country Store

Nancy Wybranski

XL Insurance

#### **Referral Partners**

In addition to clients referring others in need, women come to Wings through referrals from a network of nearly 80 social service agencies, such as homeless shelters, crime victim centers, domestic abuse shelters, rehab facilities, and job training programs. Wings partners with these agencies to provide support in the employment process. The 2014 referral partners included:

EARN Center, Chester County

New Choices/New Options, Delaware County

Chester County OIC, Chester County

CareerLink, Chester County

The Hood, Chester County

Walker House, Chester County

Community Youth & Women's Alliance (CYWA),

**Chester County** 

Safe Harbor, Chester County

Job Track, Delaware County

African & American Youth Leadership Foundation, Chester

County

PA Home of the Sparrow, Chester County

Creative Health Services Career Center, Montgomery County

Domestic Violence Center, Chester County

Bridge of Hope, Chester County

Chester County Adult Probation, Chester County

plus ~ 50 other partners



## **Our Mailing Address**

PO Box 1184, Frazer, PA 19355

#### **Our Office Locations**

The Frazer Shopping Center 490 Lancaster Avenue Frazer, PA 19355 610-644-6323

457 Birch Street Kennett Square, PA 19348 **610-444-1446** 

www.wingsforsuccess.org

#### **Board of Directors**

Mary Pat Knauss, President
Kelly Gladfelter, Secretary
Susan Drexler, Treasurer
Connie Rose
Laura LaBuda
Charlene McGrady
Robyn Slater
Mary Pat McDevitt
Lila Singleton

Sue Hone

## Staff

LeeAnn Riloff, Executive Director Ingrid Lis, Program Manager Diane Mills, Program Manager







PO Box 1184, Frazer, PA 19355 www.wingsforsuccess.org

POSTAL PERMIT HERE

MAILING ADDRESS HERE